

Harrison County FCU Raves Over Sharetec Velocity Conversion

Core conversions can be daunting, overwhelming, and challenging, which is why nailing this process is so key for both credit unions and core processors. Harrison County Federal Credit Union (FCU), a Sharetec partner since 2023, became a raving fan of the software company after a successful conversion to Sharetec Velocity, their web-based core.

“Sharetec has thought of everything. The training modules, the one-on-one training (the most beneficial), the test system, the team! I was SO LUCKY to have gotten the fabulous group of people that made up our conversion team...” stated Harrison County FCU Manager/Treasurer Brean Cantrell.

As a small credit union with three staff members, a manager, and two tellers, the CU was understandably nervous about taking on this conversion. With the Sharetec conversion team's patience, knowledge, and experience, the staff at Harrison County FCU could rest assured knowing their questions would be answered.

“I could truly go on for days about what an amazing group I had...They are all fabulous at their jobs and made this manager sleep a little easier knowing they had my back,” Cantrell exclaimed.

Converting to Sharetec has led to the following positive changes for Harrison County FCU:

- Increased efficiency by transitioning from manual to automated processing
- Ability for members to view pending debit card and ACH transactions in the app
- Improved ease of software usability

With time being freed up by Sharetec's automation tools, Harrison County FCU looks forward to focusing on other aspects of the CU that had previously been neglected due to software issues. The CU also looks forward to organizing processes with the 5300 software in the near future.

Why Sharetec Velocity?

With Sharetec Velocity, credit unions can expect more than just modern, user-friendly software. They also gain a caring core partner to assist them each step of the way: pre, during, and post-conversion. “We feel SUPPORTED and seen, which is something that we have not had in years. The software is user-friendly for all of our staff, from teller to back office and lending to management; we are all thriving using this system,” stated Cantrell.

Sharetec's web-based core was built specifically for credit unions, giving them the tools and support they need to ensure their members have an optimal banking experience. Discover the benefits of Sharetec Velocity for yourself by scheduling an in-depth [demo](#) today!

About Sharetec

Sharetec is a leading provider of agile, bold credit union software that improves credit union operations and members' financial lives. Since its inception in 1993, Sharetec has grown steadily, currently supporting nearly 300 credit unions. With five offices nationwide and additional development overseas, Sharetec continues to propel the success of credit unions and achieve the highest levels of customer satisfaction across the United States, U.S. territories, and the Caribbean.